Charter Implementation
Benchmarking Questionnaire

Preliminary Findings

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10th December 2015
A Charter for International Health Partnerships in Wales

The Charter is an innovative and effective way of achieving all-Wales commitment, ownership and partnership to take the international health agenda forward.

With the Charter we aim to strengthen the commitment of all Welsh stakeholders to evidence-based practice, shared learning and international partnerships based on equality and the pursuit of mutual, tangible benefits.
The Foundations of International Health Partnerships

01 Organisational Responsibilities (OR)
Strong organisational engagement and commitment are essential. This may include support for special leave, provision of resources to support the development of health partnerships and organisational processes reporting at an executive level on International Health Partnerships.

02 Reciprocal Partnership Working (RW)
It is essential to have a collaborative relationship between two or more parties based on trust, equality, mutual respect and understanding for the achievement of specified goals for mutual benefit.

03 Good Practice (GP)
An evidence-based approach searching out positive results that should be celebrated, and an open culture willing to learn when things go wrong are essential.

04 Sound Governance (SG)
Clearly agreed aims, objectives and areas of responsibility for all partners involved in the partnerships are essential.

The Charter: Our Promise
We, the signatories of this Charter, agree to the principles of the Foundations of International Health Partnerships and will apply them within all of our international partnerships.

In organising ourselves to support international engagement we will:
- Nominate a point of contact for international health partnerships to liaise with the IHC and staff information will be updated on the health organisations website. (OR3)
- Ensure our special leave policies are in line with Health Government guidance and made easily available to staff within our organisation. (OR1)
- Ensure international engagement is recognised as Continued Professional Development. (OR2)
- Grant special leave, through established procedures, on the condition that pre- and post-appraisals are completed by staff as part of their Continued Professional Development. (OR3, OR2)
- Work collaboratively and prudently to make best use of the available resources and reduce duplication by engaging in the Forum for International Health Partnerships. (OR3)

In undertaking international engagement we will:
- Follow the NHS principle of improving lives and do no harm. (PM1)
- Take all of our partnerships on mutual respect. (PM2)
- Make formal arrangements, such as Memorandums of Understandings, at an institutional level. (SG1)
- Undertake risk assessment and risk management when health professionals travel internationally through work. This includes the purchase of adequate travel insurance. (RW5, SG2)
- Carry out travel assessment for new and existing projects. (GP2)
- Aim to strengthen existing health systems and not offer replacement health care in our health partnerships. (PM4)
- Strive to ensure that carbon offsetting is applied to international travel. (OR4)
- Ensure World Health Organisation (WHO) standards on medical donations are met when donating medical equipment and supplies to international partners. (OR5)
- Commit to carrying out evidence-based practice and not compromise the quality of work where evidence is lacking. (OR1)

To support learning from our international engagement we will:
- Monitor the cost effectiveness and efficiency of international partnerships. (SG3)
- Undertake monitoring and evaluation of projects and submit project reports on an annual basis to determine the impact of the work, reflecting on the needs assessments and benefits to Wales. (SG3)
- Publish reports from those working with international partnerships within the organisation in a standard format and share these reports with the IHC. (TO/SG3)

In our normal working we will:
- Follow the Department of Health and WHO guidance regarding recruitment of international healthcare personnel. (OR6)
- Support coordinated international emergency humanitarian response procedures in conjunction with the Department for International Development (DFID) and promote these to staff. (OR7)
- Engage the whole organisation through global citizenship to legitimise the importance of international connections. (OR8)
- Consult Diaspora organisations when available. (OR9)
- Identify opportunities to collaborate internationally and draw in funding. (OR4)

Note: The code at the end of each commitment refers to the relevant Foundation of International Health Partnerships and supporting guidance note.
Key Findings

1. HB/Ts are actively involved in the international health agenda and open to exploring partnership working with the European Region.

2. HB/Ts need to establish clear organisational responsibilities.

3. Consistent signposting of resources to staff is missing.

4. HB/Ts can benefit if more aware and inclusive of all international health work (worldwide).
European Engagement

• HB/Ts would like to develop engagement terms of collaboration and applications to European Funding that are in line with organisational priorities.

• There are a wide range of assets HB/Ts could share with EU partners.

• Focused support for ‘health’ is needed.
What do we need to do?

• Act on an all-Wales level such as the development of an all-Wales Implementation Guidance.
• Talk to each other.
• Increase support and training.
• Monitor, evaluate and learn!
• Full report of findings
SAVE THE DATE

European Funding and Collaboration for Health and Wellbeing in Wales

Free Information Day and Masterclass

8th – 9th February 2016

Cardiff City Stadium
Global Citizenship
NHS opinion and opportunities
What is Global Citizenship?

There is no standard definition of GC, although it is generally the idea of valuing the importance of other cultures, valuing diversity, the environment and understanding we live in a connected world.

Understanding the Global Citizenship agenda is relevant to all, no matter where we live or work, as the world is increasing interconnected; a health issue in one part of the world can quickly affect another. A well known recent example of this is the Ebola epidemic, looking back others include SARS, TB and HIV/AIDS. Other issues rising in profile are those such as female genital mutilation and forced marriage, which are grave violations of human rights and can be seen locally.
Wales’s health workers as global citizens

“Welsh health workers need to be encouraged and supported to develop appropriate international roles that provide personal and mutual benefits to Wales and international partners across the world.”
What could a Global Citizenship course cover?

- Gain an understanding of the concept of global citizenship
- Globalisation and interdependence
- Developed and developing health systems
- Communicable and non communicable diseases
- The Environment and Sustainability
- Understand the relevance of the EU agenda and benefits engagement has to Wales
- Involvement of Welsh Health Professionals/ Benefits to Wales of being global citizens

Skills gained

- Development of critical thinking skills
- Increased empathy for diversity
- Improved communication skills
Why did we do a scoping questionnaire?

1. To gather staff opinion and interest in international issues and

2. To determine the interest in and appropriateness of a Global Citizenship course/training.

Target audience

Welsh NHS Health Boards and Trusts.
What did we find out?

Figure 1. Participants’ responses to Questions 1 to 5

- **Q1** Do you have an interest in the health of others internationally?
- **Q2** Do you empathise with other cultures and their health concerns?
- **Q3** Do you think increasing your knowledge of global citizenship will help your everyday NHS working?
- **Q4** Would you be interested in learning more about how these issues impact on the NHS in Wales?
- **Q5** Would you be interested in learning more about the practical steps you can take to become a global citizen?

% Yes responses
## What did we find out?

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<thead>
<tr>
<th>Thematic areas</th>
<th>Sample quote</th>
<th>No. of answers</th>
</tr>
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<tbody>
<tr>
<td>Understanding of other cultures and other health systems</td>
<td>“The NHS delivers services to individuals from diverse cultural backgrounds. Increasing knowledge in relation to global citizenship will be helpful to navigate the cultural complexities sometimes encountered in every day work, and will also be a good starting point to help develop thinking in NHS staff who wish to be involved in supporting international health partnerships (at individual practitioner and service/strategic levels).”</td>
<td>32</td>
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<td>Capitalise on mutual shared learning</td>
<td>“I would like to have a better overview of Global Health and the issues in particular countries and their possible relations to Wales or Britain. Also would like to know what can be done to improve health of other nations, how to allocate available resources right in order to eliminate certain health related issues. It would certainly provide more knowledge that could be applied into practice if needed.”</td>
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Issues

• Good participation / low response rate (80 participants from all NHS staff)

• NHS Wales circulation and communication
In conclusion...

• There is interest and motivation to increase knowledge and engagement in the Global Citizenship agenda amongst health professionals.

• A resource and/or training in this area would increase awareness of the value of engaging internationally.

• A resource and/or training will highlight the good practice and standard of work taking place in Wales.
Thank you.

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